

## Texas - Student Complaint Process

**This school has a Certificate of Approval from the Texas Workforce Commission (TWC)**

**The TWC-assigned school number is: S4481.**

**The school's programs are approved by TWC. Students must address their concerns about the school or an educational program by following the grievance process outlined in the school's catalog.** Schools are responsible for ensuring and documenting that all students have received a copy of the school's grievance procedures and for describing these procedures in the school's published catalog. If, as a student, you were not provided with this information, please inform school management.

**Students dissatisfied with the school's response to their complaint or who are not able to file a formal complaint with the school, can file a formal complaint with TWC.**

**Information on filing a complaint with TWC can be found on TWC's Career Schools and Colleges Website at <http://csc.twc.state.tx.us/>.**